

Dear Valued Customer,

Thank you for choosing Hitachi. Congratulations on your purchase of your Hitachi Cooling & Heating system! To ensure optimal performance, we are pleased to include a Commissioning Package as part of your purchase.

Scope of Works:

- Completion of site induction requirements
- Verification of installation per Hitachi Installation & Maintenance Manuals
- Inspection of electrical connections and recording mains supply voltage
- Initial controls check and system power-up
- Thermostat connection verification specific to the Hitachi system
- System performance and operation checks to validate application
- Unit safety inspection
- Technical knowledge sharing for attending customer technicians on Hitachi features
- System performance validated with Hitachi support
- Completion and provision of start-up assist documentation to the customer.

Exclusions from Scope:

Please note that the following are not included in this service:

- Air balancing
- Water balancing
- BMS I.P. addressing
- Third-party control testing
- Commissioning of third-party economy accessories, DIP Switch Settings, Additional Refrigerant Calculations
- Installation/correction of wiring, pipework and condensate drainage

The completed and correct installation of the site is solely the responsibility of the installing contractor. Hitachi Commissioning is designed to support the onsite commissioning technician in achieving the best application outcome, maximising the features of the Hitachi product.

We are committed to supporting you during the installation and operation of your Hitachi system. For further assistance or questions, please don't hesitate to contact us.

Best regards,

Hitachi Cooling & Heating team

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