



5 YEAR WARRANTY

Warranty Labour Hour Limits

Note: Overtime rates are not paid for after-hours work

Action Taken	Maximum Hours
General	
Accessing Unit and Making Good After	1.00
Initial Diagnosis	1.00
Refrigeration System	
System open/close. Allows for the preparation to replace any item in the system. Includes for refrigerant recovery, evacuation, re-charging and leak check (or Outdoor unit changeover).	4.00
Compressor changeover	2.00
Refrigerant Leak	1.00
Reversing Valve changeover	1.00
TX Valve/Accurator/EEV/Check Valve changeover	1.00
Electrical & Mechanical System	
Ducted/Cassette Indoor Fan Motor changeover	3.00
Hi-wall Indoor Fan Motor changeover	1.00
Outdoor Fan Motor changeover	1.50
Contactors/De-Ice/OUC/Timer	1.00
Controller/Thermostat/PCB changeover	1.50
Travelling Time	
To and from Site (Total)	2.00
To and from t/zone factory or 2nd Site Visit (Total)	2.00
Vehicle Expense (mileage)	
Limited to 70 km total per claim	\$0.77/km
Labour Rates	
Acceptable Direct Labour Cost/Hour	\$80.00
Note: Overtime rates are not accepted for after hours work	

Refrigeration example:

Total TX Valve change time = Open/close 4 hrs + TX Valve change 1 hr = 5 hrs