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APPLIC. NOTICE GENERAL LIST

Issue No.: 05/01  
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From: T King/K Edwards

Subject: HANWEST CONTROLS TROUBLE SHOOTING  
Units: ALL SPLIT & PACKAGED AIR COOLED UNITS

Attached to this Application Notice is a Service Bulletin trouble shooting guide for HanWest HAN-L5 Controllers. Also attached is a service bulletin for the Control Display Codes.

The information contained will be extremely useful in diagnosing any apparent on-site problems with a controller.

We have found that 95% of allegedly faulty controllers returned were in fact not faulty at all and some simple on-site diagnosis would have found a remedy. Most alleged faults turn out to be mis-connection of sensors, wrongly set dip switches, mis-connection of wiring (refer previous Application Notice 02/01) and links, or a misunderstanding of how the control operates or needs to be set up.

For further information relating to remote sensors, averaging sensors or any other special requirement, refer the HanWest Data and Installation Sheets for connections and dip switch setting changes.